

A Project Work on

**“A Case Study on Operational Efficiency Of SMEs:
With Reference To Balaji Tin Industries, Sarpankatte,
Bhatkal”**

Submitted To



Karnatak University Dharwad

**In partial fulfillment of the Requirements for the Degree of
Master of Commerce**

By:

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**ANJUMAN ARTS, SCIENCE, COMMERCE COLLEGE AND P.G
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2018-2019



Certificate

Certified that the Project Work titled "A Case Study on Operational Efficiency Of SMEs: With Reference to Balaji Tin Industries, Sarpankatte, Bhatkal" is an original record of field work done by Ms. Prema Mastappa Naik with Registration No. 17C011121 in a partial fulfillment of the award of Degree of Master of Commerce of the Karnatak University, Dharwad during 2018-19. The project satisfies the academic requirements in respect of project work prescribed for the Degree of Master of Commerce and is a record of her own independent work.

This project is based on the studies carried out by her has not submitted to any other University or Institution for the award of any degree or diploma.

Prof. Ganesh Naik
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M/S BALAJI TIN INDUSTRIES

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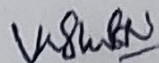
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CERTIFICATE

This is certify that Miss. Prema Mastappa Naik, student of M.COM 4th semester with Register Number 17C011121, studying at Anjuman Arts, Science and commerce college and PG Centre, Bhatkal has visited our industry for data collection in respect of project work. We believe that this project work her own efforts and we wish her good luck in her academic Endeavour.

For **BALAJI TIN INDUSTRIES**



Proprietor

Place:

Signature of Proprietor

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CHAPTER - 1

Introduction

Operational Efficiency is the backbone of every industrial, financial, commercial or institutional undertaking.

Operational efficiency is the Lean manufacturing approach for waste elimination can be applied in all sort of operations. In This project is applied Improvement of a supply chain and to archive high levels of chain efficiency. The identification of warehousing and transportations waste at the chain level is aggregate being difficult it's Identification within both process. This work provides an introduction to the concept of distribution operational efficiency and propose a Scheme for elimination ting waste in a distribution operational effectiveness Index used in TPM is adapted and used as the main performance and qualities waste are identified using value stream mapping. The Scheme is amplified by applying it on distribution networks of several Maximum companies.

An industry can achieve higher profit margins or to be more successful in higher competitive markets. It is useful for the various groups such as management, shareholder there, investors, bankers, financial institution, creditors, government organizations etc. Taylor and Sheering pointed out that, "for better or inferior the final test of efficient management is profitability".

Many companies have tried to streamline processes in response to the resulting financial and economic crisis, but often did not reach expected savings or were not seare change within the company. Increasing the efficiency of operation support processes in Insurance companies is perceived as an important means of maintaining profitability despite difficult market conditions. In addition to maintaining profitability, it is essential to demand for greater transparency faster access to information and effective communication with the client.

The increasing use of Internet and various application Leads to increasing demand of clients increasingly use electronic communication with the Insurance company to avoid needing personal visits. We expect that this trend will continue in the increasing demands of clients will be inevitable to maintain market competitiveness. In a

Conclusion:

The study was Balaji tin industries very interesting. In conclusion it can stated that, the firm has been performing well within its inherent limitations industry has maintained a fair level of operational efficiency in all respects. However, despite its performance, the enterprise being small scale industry, modern industries equipped with modern technology and advancement.

In this regard it is suggested that application on modern technology and development be implemented in the industry to that it can sustain the market and bear future potential risk as well.